



# EAGLE



## PRODUCT WARRANTY

### First 90 Days (post installation)

1. Replacement of any defective component manufactured by RF Mogul that was found to be a defect shipped from the factory. This includes paying technician fees of up to \$150.00 USD. \*\*
2. Ground shipping to and from the customer's location. All other types of shipping will be the expense of the installing dealer or user.
3. Equipment damaged by the installer or user are not covered. i.e. Antenna, Feed Arms, Cables...
4. Travel time for service or repair is not covered.

\*\* LNB replacement technician fees during this period are paid up to \$35.00. This item is shipped with the RF Mogul System and is new when shipped. Although this item is shipped with the RF Mogul Television System it is shipped as a convenience to the Installer and User and is not considered part of the RF Mogul System.

### 91 to 730 Days (Two Years) Parts and Labor of RF Mogul component repair

1. RF Mogul will repair or replace any defective component during this time manufactured by RF Mogul that was determined to be a defect shipped from the factory. Any item found to be damaged during or after installation will be charged back to the customer.
2. All labor or any field service fees on the customer's vehicle including removal or re-installation of a RF Mogul component will be at the expense of the customer.
3. All shipping charges are the responsibility of the customer. The customer will also assume the liability of the cost of components shipped outside the United States if loss of an item occurs.

### 731 days + (after warranty) Enhanced coverage

1. For all products manufactured by RF Mogul and not covered under the terms of this warranty, RF Mogul will offer **exchange in advance** parts (if available). For a **predetermined fee** based on the component RF Mogul will exchange your defective part for a new or rebuilt part and ship it to you in advance of the return of your defective item. Call RF Mogul for more information.
2. All labor or technician fees on the customer's vehicle including removal or re-installation of a RF Mogul component will be at the expense of the customer.

### Not covered under this warranty

1. **The physical installation** of any RF Mogul components. The installing dealer or technician is an independent company not directly associated to RF Mogul. The Installing Dealer shall bear full responsibility for the entire installation process.
2. **Cables and wiring.** Any wiring supplied by RF Mogul is covered under limited warranty. Damage to cable and wiring is often caused during the installation.
3. **The LNB,** even though supplied by RF Mogul this product is only installed on the System as a convenience to the installer and customer. This item will be replaced at the discretion of RF Mogul. Any warranties of the LNB are solely the warranty offered by the LNB Manufacturer.
4. **The Parabolic Antenna** is inspected and tested at RF Mogul before shipping. It is packed according to the standards required by most shipping companies. If the Antenna has been received damaged or bent a claim should be made immediately with the shipper or forwarder.
5. **Expedited shipping charges.** RF Mogul will ship ground freight using common US Carriers at their discretion.

**Technical Support 801-895-3362**